

Preoperative Communication

Planning for surgery requires you and your Surgery Scheduling Coordinator to work closely together. Your Surgery Scheduling Coordinator schedules the anesthesiologist, OR staff/room, and allocates equipment. Your Surgery Scheduling Coordinator will also work with you to schedule any preoperative doctor appointments and testing, if needed.

The facility (MultiCare Cascade Surgical Center) will give you, the patient, the actual surgery time and check-in time the afternoon prior to your surgery.

If you need to cancel or reschedule your surgery (or injection), please contact your Surgery Scheduling Coordinator directly. The facility requires a 72-business hour prior notice of cancellation or reschedule. In the event you cancel or reschedule your surgery (or injection), after the 72- business hour time limit, and it is not due to a medical emergency, you will incur a \$200.00 fee for surgeries and \$50.00 for injections. This fee is not billable to insurance and is the patient's responsibility to pay in full.

MultiCare Cascade Surgical Center Surgery Scheduling Coordinator:

Michelle Riley 253-736-6600 ext. 406

For billing questions/information, please contact the Director of Nursing:

Preet Kaur 253-736-6600 ext. 403